

1 SO. CAL. EQUAL ACCESS GROUP  
Jason J. Kim (SBN 190246)  
2 Jason Yoon (SBN 306137)  
Kevin Hong (SBN 299040)  
3 101 S. Western Ave., Second Floor  
Los Angeles, CA 90004  
4 Telephone: (213) 205-6560  
cm@SoCalEAG.com

5 Attorneys for Plaintiff  
6 DEONDRE RAGLIN

7  
8 **UNITED STATES DISTRICT COURT**  
9 **CENTRAL DISTRICT OF CALIFORNIA**

10 DEONDRE RAGLIN,  
11 Plaintiff,  
12 vs.

13  
14 RJP CORPORATION; and DOES 1 to 10,  
15 Defendants.

**Case No.:**

COMPLAINT FOR INJUNCTIVE  
RELIEF AND DAMAGES FOR DENIAL  
OF CIVIL RIGHTS OF A DISABLED  
PERSON IN VIOLATIONS OF

1. AMERICANS WITH DISABILITIES  
ACT, 42 U.S.C. §12131 et seq.;
2. CALIFORNIA'S UNRUH CIVIL  
RIGHTS ACT;
3. CALIFORNIA'S DISABLED  
PERSONS ACT;
4. CALIFORNIA HEALTH & SAFETY  
CODE;
5. NEGLIGENCE

16  
17  
18  
19  
20  
21  
22 Plaintiff DEONDRE RAGLIN ("Plaintiff") complains of Defendants RJP  
23 CORPORATION; and DOES 1 to 10 ("Defendants") and alleges as follows:

24 **PARTIES**

25 1. Plaintiff is a California resident with a physical disability. Plaintiff suffers  
26 from paraplegia due to T8 spinal cord injury and is substantially limited in his ability to  
27 walk. Plaintiff requires the use of a wheelchair at all times when traveling in public.  
28

1           2. Defendants are, or were at the time of the incident, the real property owners,  
2 business operators, lessors and/or lessees of the real property for a motel (“Business”)  
3 located at or about 7412 Orangethorpe Ave., Buena Park, California.

4           3. The true names and capacities, whether individual, corporate, associate or  
5 otherwise of Defendant DOES 1 through 10, and each of them, are unknown to Plaintiff,  
6 who therefore sues said Defendants by such fictitious names. Plaintiff will ask leave of  
7 Court to amend this Complaint when the true names and capacities have been  
8 ascertained. Plaintiff is informed and believes, and, based thereon, alleges that each such  
9 fictitiously named Defendants are responsible in some manner, and therefore, liable to  
10 Plaintiff for the acts herein alleged.

11           4. Plaintiff is informed and believes, and thereon alleges that, at all relevant  
12 times, each of the Defendants was the agent, employee, or alter-ego of each of the other  
13 Defendants, and/or was acting in concert with each of the other Defendants, and in doing  
14 the things alleged herein was acting with the knowledge and consent of the other  
15 Defendants and within the course and scope of such agency or employment relationship.

16           5. Whenever and wherever reference is made in this Complaint to any act or  
17 failure to act by a defendant or Defendants, such allegations and references shall also be  
18 deemed to mean the acts and failures to act of each Defendant acting individually, jointly  
19 and severally.

### 20                                   **JURISDICTION AND VENUE**

21           6. The Court has jurisdiction of this action pursuant to 28 USC §§ 1331 and  
22 1343 for violation of the Americans with Disabilities Act of 1990, (42 USC §12101, *et*  
23 *seq.*).

24           7. Pursuant to pendant jurisdiction, attendant and related causes of action,  
25 arising from the same nucleus of operating facts, are also brought under California law,  
26 including, but not limited to, violations of California Civil Code §§51, 51.5, 52(a), 52.1,  
27 54, 54., 54.3 and 55.

28           8. Plaintiff’s claims are authorized by 28 USC §§ 2201 and 2202.

1           9.     Venue is proper in this court pursuant to 28 USC §1391(b). Defendants  
2 reside in this district, Orange County, California.

3                                   **FACTUAL ALLEGATIONS**

4           10.    In or about August of 2024, Plaintiff went to the Business.

5           11.    The Business is a motel business establishment, open to the public, and is a  
6 place of public accommodation that affects commerce through its operation. Defendants  
7 provide parking spaces for customers.

8           12.    While attempting to enter the Business during each visit, Plaintiff personally  
9 encountered a number of barriers that interfered with his ability to use and enjoy the  
10 goods, services, privileges, and accommodations offered at the Business.

11          13.    To the extent of Plaintiff's personal knowledge, the barriers at the Business  
12 included, but were not limited to, the following:

- 13               a.     Defendants failed to comply with the federal and state standards for  
14                   the parking space designated for persons with disabilities. Defendants  
15                   failed to post required signage such as "Van Accessible," "Minimum  
16                   Fine \$250" and "Unauthorized Parking."  
17               b.     Defendants failed to comply with the federal and state standards for  
18                   the parking space designated for persons with disabilities. Defendants  
19                   failed to provide proper van accessible space designated for the  
20                   persons with disabilities as there were no "NO PARKING" markings  
21                   painted on the surface of the access aisle. Additionally, Defendants  
22                   failed to provide a van accessible aisle that met the minimum width  
23                   requirements.  
24               c.     Defendants failed to comply with the federal and state standards for  
25                   the parking space designated for persons with disabilities. Defendants  
26                   failed to paint the ground as required.  
27               d.     Defendants failed to comply with the federal and state standards for  
28                   the parking space designated for persons with disabilities. Defendants

1 failed to properly mark the space with the International Symbol of  
2 Accessibility, as the bottom edge of the symbol was not aligned with  
3 the bottom edge of the accessible parking space.

4 14. These barriers and conditions denied Plaintiff full and equal access to the  
5 Business and caused Plaintiff difficulty and frustration. Plaintiff wishes to return and  
6 patronize the Business; however, Plaintiff is deterred from visiting the Business because  
7 his knowledge of these violations prevents him from returning until the barriers are  
8 removed.

9 15. Based on the violations, Plaintiff alleges, on information and belief, that  
10 there are additional barriers to accessibility at the Business after further site inspection.  
11 Plaintiff seeks to have all barriers related to his disability remedied. *See Doran v. 7-  
12 Eleven, Inc.* 524 F.3d 1034 (9<sup>th</sup> Cir. 2008).

13 16. In addition, Plaintiff alleges, on information and belief, that Defendants  
14 knew that particular barriers render the Business inaccessible, violate state and federal  
15 law, and interfere with access for the physically disabled.

16 17. At all relevant times, Defendants had and still have control and dominion  
17 over the conditions at this location and had and still have the financial resources to  
18 remove these barriers without much difficulty or expenses to make the Business  
19 accessible to the physically disabled in compliance with ADDAG and Title 24  
20 regulations. Defendants have not removed such barriers and have not modified the  
21 Business to conform to accessibility regulations.

## 22 **FIRST CAUSE OF ACTION**

### 23 **VIOLATION OF THE AMERICANS WITH DISABILITIES ACT OF 1990**

24 18. Plaintiff incorporates by reference each of the allegations in all prior  
25 paragraphs in this complaint.

26 19. Under the Americans with Disabilities Act of 1990 (“ADA”), no individual  
27 shall be discriminated against on the basis of disability in the full and equal enjoyment of  
28 the goods, services, facilities, privileges, advantages, or accommodations of any place of

1 public accommodation by any person who owns, leases, or leases to, or operates a place  
2 of public accommodation. *See* 42 U.S.C. § 12182(a).

3 20. Discrimination, *inter alia*, includes:

- 4 a. A failure to make reasonable modification in policies, practices, or  
5 procedures, when such modifications are necessary to afford such  
6 goods, services, facilities, privileges, advantages, or accommodations  
7 to individuals with disabilities, unless the entity can demonstrate that  
8 making such modifications would fundamentally alter the nature of  
9 such goods, services, facilities, privileges, advantages, or  
10 accommodations. 42 U.S.C. § 12182(b)(2)(A)(ii).
- 11 b. A failure to take such steps as may be necessary to ensure that no  
12 individual with a disability is excluded, denied services, segregated or  
13 otherwise treated differently than other individuals because of the  
14 absence of auxiliary aids and services, unless the entity can  
15 demonstrate that taking such steps would fundamentally alter the  
16 nature of the good, service, facility, privilege, advantage, or  
17 accommodation being offered or would result in an undue burden. 42  
18 U.S.C. § 12182(b)(2)(A)(iii).
- 19 c. A failure to remove architectural barriers, and communication barriers  
20 that are structural in nature, in existing facilities, and transportation  
21 barriers in existing vehicles and rail passenger cars used by an  
22 establishment for transporting individuals (not including barriers that  
23 can only be removed through the retrofitting of vehicles or rail  
24 passenger cars by the installation of a hydraulic or other lift), where  
25 such removal is readily achievable. 42 U.S.C. § 12182(b)(2)(A)(iv).
- 26 d. A failure to make alterations in such a manner that, to the maximum  
27 extent feasible, the altered portions of the facility are readily  
28 accessible to and usable by individuals with disabilities, including

1 individuals who use wheelchairs or to ensure that, to the maximum  
2 extent feasible, the path of travel to the altered area and the  
3 bathrooms, telephones, and drinking fountains serving the altered  
4 area, are readily accessible to and usable by individuals with  
5 disabilities where such alterations to the path or travel or the  
6 bathrooms, telephones, and drinking fountains serving the altered area  
7 are not disproportionate to the overall alterations in terms of cost and  
8 scope. 42 U.S.C. § 12183(a)(2).

9 21. Where parking spaces are provided, accessible parking spaces shall be  
10 provided. 1991 ADA Standards § 4.1.2(5); 2010 ADA Standards § 208. One in every  
11 eight accessible spaces, but not less than one, shall be served by an access aisle 96 in  
12 (2440 mm) wide minimum and shall be designated “van accessible.” 1991 ADA  
13 Standards § 4.1.2(5)(b). For every six or fraction of six parking spaces, at least one shall  
14 be a van accessible parking space. 2010 ADA Standards § 208.2.4.

15 22. Under the ADA, the method and color of marking are to be addressed by  
16 State or local laws or regulations. See 36 C.F.R., Part 1191. Under the California  
17 Building Code (“CBC”), the parking space identification signs shall include the  
18 International Symbol of Accessibility. Parking identification signs shall be reflectorized  
19 with a minimum area of 70 square inches. Additional language or an additional sign  
20 below the International Symbol of Accessibility shall state “Minimum Fine \$250.” A  
21 parking space identification sign shall be permanently posted immediately adjacent and  
22 visible from each parking space, shall be located with its centerline a maximum of 12  
23 inches from the centerline of the parking space and may be posted on a wall at the  
24 interior end of the parking space. See CBC § 11B-502.6, et seq.

25 23. Moreover, an additional sign shall be posted either in a conspicuous place at  
26 each entrance to an off-street parking facility or immediately adjacent to on-site  
27 accessible parking and visible from each parking space. The additional sign shall not be  
28 less than 17 inches wide by 22 inches high. The additional sign shall clearly state in

1 letters with a minimum height of 1 inch the following: “Unauthorized vehicles parked in  
2 designated accessible spaces not displaying distinguishing placards or special license  
3 plates issued for persons with disabilities will be towed away at the owner’s expense...”  
4 See CBC § 11B-502.8, et seq.

5 24. Here, Defendants failed to provide the signs stating, “Minimum Fine \$250”  
6 and “Van Accessible.” Moreover, Defendants failed to provide the additional sign with  
7 the specific language stating “Unauthorized vehicles parked in designated accessible  
8 spaces not displaying distinguishing placards or special license plates issued for persons  
9 with disabilities will be towed away at the owner’s expense...”

10 25. For the parking spaces, access aisles shall be marked with a blue painted  
11 borderline around their perimeter. The area within the blue borderlines shall be marked  
12 with hatched lines a maximum of 36 inches (914 mm) on center in a color contrasting  
13 with that of the aisle surface, preferably blue or white. The words "NO PARKING" shall  
14 be painted on the surface within each access aisle in white letters a minimum of 12 inches  
15 (305 mm) in height and located to be visible from the adjacent vehicular way. CBC §  
16 11B-502.3.3.

17 26. Here, Defendants failed to provide a proper access aisle as there were no  
18 “NO PARKING” markings painted on the parking surface. Additionally, Defendants  
19 failed to provide the access aisle with the minimum width of 96 inches.

20 27. The surface of each accessible car and van space shall have surface  
21 identification complying with either of the following options: The outline of a profile  
22 view of a wheelchair with occupant in white on a blue background a minimum 36” wide  
23 by 36” high (914 mm x 914 mm). The centerline of the profile view shall be a maximum  
24 of 6 inches (152 mm) from the centerline of the parking space, its sides parallel to the  
25 length of the parking space and its lower side or corner aligned with the end of the  
26 parking space length or by outlining or painting the parking space in blue and outlining  
27 on the ground in white or a suitable contrasting color a profile view of a wheel chair with  
28 occupant. See CBC § 11B-502.6.4, et seq.



1           28. Here, Defendants failed to properly paint the International Symbol of  
2 Accessibility on the surface as required, as the bottom edge of the symbol was not  
3 properly aligned with the bottom edge of the accessible parking space.

4           29. A public accommodation shall maintain in operable working condition those  
5 features of facilities and equipment that are required to be readily accessible to and usable  
6 by persons with disabilities by the Act or this part. 28 C.F.R. 35.211(a).

7           30. By failing to maintain the facility to be readily accessible and usable by  
8 Plaintiff, Defendants are in violation of Plaintiff's rights under the ADA and its related  
9 regulations.

10          31. The Business has denied and continues to deny full and equal access to  
11 Plaintiff and to other people with disabilities. Plaintiff has been and will continue to be  
12 discriminated against due to the lack of accessible facilities, and therefore, seeks  
13 injunctive relief to alter facilities to make such facilities readily accessible to and usable  
14 by individuals with disabilities.

15                                   **SECOND CAUSE OF ACTION**

16                           **VIOLATION OF THE UNRUH CIVIL RIGHTS ACT**

17          32. Plaintiff incorporates by reference each of the allegations in all prior  
18 paragraphs in this complaint.

19          33. California Civil Code § 51 states, "All persons within the jurisdiction of this  
20 state are free and equal, and no matter what their sex, race, color, religion, ancestry,  
21 national origin, disability, medical condition, genetic information, marital status, sexual  
22 orientation, citizenship, primary language, or immigration status are entitled to the full  
23 and equal accommodations, advantages, facilities, privileges, or services in all business  
24 establishments of every kind whatsoever."

25          34. California Civil Code § 52 states, "Whoever denies, aids or incites a denial,  
26 or make any discrimination or distinction contrary to Section 51, 51.5, or 51.6, is liable  
27 for each and every offense for the actual damages, and any amount that may be  
28 determined by a jury, or a court sitting without a jury, up to a maximum of three times the



1 amount of actual damage but in no case less than four thousand dollars (\$4,000) and any  
 2 attorney's fees that may be determined by the court in addition thereto, suffered by any  
 3 person denied the rights provided in Section 51, 51.5, or 51.6.

4 35. California Civil Code § 51(f) specifies, "a violation of the right of any  
 5 individual under federal Americans with Disabilities Act of 1990 (Public Law 101-336)  
 6 shall also constitute a violation of this section."

7 36. The actions and omissions of Defendants alleged herein constitute a denial  
 8 of full and equal accommodation, advantages, facilities, privileges, or services by  
 9 physically disabled persons within the meaning of California Civil Code §§ 51 and 52.  
 10 Defendants have discriminated against Plaintiff in violation of California Civil Code §§  
 11 51 and 52.

12 37. The violations of the Unruh Civil Rights Act caused Plaintiff to experience  
 13 difficulty, discomfort, or embarrassment. The Defendants are also liable for statutory  
 14 damages as specified in California Civil Code §55.56(a)-(c).

### 15 **THIRD CAUSE OF ACTION**

#### 16 **VIOLATION OF CALIFORNIA DISABLED PERSONS ACT**

17 38. Plaintiff incorporates by reference each of the allegations in all prior  
 18 paragraphs in this complaint.

19 39. California Civil Code § 54.1(a) states, "Individuals with disabilities shall be  
 20 entitled to full and equal access, as other members of the general public, to  
 21 accommodations, advantages, facilities, medical facilities, including hospitals, clinics,  
 22 and physicians' offices, and privileges of all common carriers, airplanes, motor vehicles,  
 23 railroad trains, motorbuses, streetcars, boats, or any other public conveyances or modes  
 24 of transportation (whether private, public, franchised, licensed, contracted, or otherwise  
 25 provided), telephone facilities, adoption agencies, private schools, hotels, loading places,  
 26 places of public accommodations, amusement, or resort, and other places in which the  
 27 general public is invited, subject only to the conditions and limitations established by  
 28 law, or state or federal regulation, and applicable alike to all persons.

1           40. California Civil Code § 54.3(a) states, “Any person or persons, firm or  
2 corporation who denies or interferes with admittance to or enjoyment of public facilities  
3 as specified in Sections 54 and 54.1 or otherwise interferes with the rights of an  
4 individual with a disability under Sections 54, 54.1 and 54.2 is liable for each offense for  
5 the actual damages, and any amount as may be determined by a jury, or a court sitting  
6 without a jury, up to a maximum of three times the amount of actual damages but in no  
7 case less than one thousand dollars (\$1,000) and any attorney’s fees that may be  
8 determined by the court in addition thereto, suffered by any person denied the rights  
9 provided in Section 54, 54.1, and 54.2.

10           41. California Civil Code § 54(d) specifies, “a violation of the right of an  
11 individual under Americans with Disabilities Act of 1990 (Public Law 101-336) also  
12 constitute a violation of this section, and nothing in this section shall be construed to limit  
13 the access of any person in violation of that act.

14           42. The actions and omissions of Defendants alleged herein constitute a denial  
15 of full and equal accommodation, advantages, and facilities by physically disabled  
16 persons within the meaning of California Civil Code § 54. Defendants have  
17 discriminated against Plaintiff in violation of California Civil Code § 54.

18           43. The violations of the California Disabled Persons Act caused Plaintiff to  
19 experience difficulty, discomfort, and embarrassment. The Defendants are also liable for  
20 statutory damages as specified in California Civil Code §55.56(a)-(c).

21                           **FOURTH CAUSE OF ACTION**

22                   **CALIFORNIA HEALTH & SAFETY CODE § 19955, et seq.**

23           44. Plaintiff incorporates by reference each of the allegations in all prior  
24 paragraphs in this complaint.

25           45. Plaintiff and other similar physically disabled persons who require the use of  
26 a wheelchair are unable to use public facilities on a “full and equal” basis unless each  
27 such facility is in compliance with the provisions of California Health & Safety Code §  
28

1 19955 et seq. Plaintiff is a member of the public whose rights are protected by the  
2 provisions of California Health & Safety Code § 19955 et seq.

3 46. The purpose of California Health & Safety Code § 1995 et seq. is to ensure  
4 that public accommodations or facilities constructed in this state with private funds  
5 adhere to the provisions of Chapter 7 (commencing with Section 4450) of Division 5 of  
6 Title 1 of the Government Code. The code relating to such public accommodations also  
7 require that “when sanitary facilities are made available for the public, clients, or  
8 employees in these stations, centers, or buildings, they shall be made available for  
9 persons with disabilities.

10 47. Title II of the ADA holds as a “general rule” that no individual shall be  
11 discriminated against on the basis of disability in the full and equal enjoyment of goods  
12 (or use), services, facilities, privileges, and accommodations offered by any person who  
13 owns, operates, or leases a place of public accommodation. 42 U.S.C. § 12182(a).  
14 Further, each and every violation of the ADA also constitutes a separate and distinct  
15 violation of California Civil Code §§ 54(c) and 54.1(d), thus independently justifying an  
16 award of damages and injunctive relief pursuant to California law, including but not  
17 limited to Civil Code § 54.3 and Business and Professions Code § 17200, et seq.

18 **FIFTH CAUSE OF ACTION**

19 **NEGLIGENCE**

20 48. Plaintiff incorporates by reference each of the allegations in all prior  
21 paragraphs in this complaint.

22 49. Defendants have a general duty and a duty under the ADA, Unruh Civil  
23 Rights Act and California Disabled Persons Act to provide safe and accessible facilities  
24 to the Plaintiff.

25 50. Defendants breached their duty of care by violating the provisions of ADA,  
26 Unruh Civil Rights Act and California Disabled Persons Act.

27 51. As a direct and proximate result of Defendants’ negligent conduct, Plaintiff  
28 has suffered damages.

**PRAYER FOR RELIEF**

WHEREFORE, Plaintiff respectfully prays for relief and judgment against Defendants as follows:

1. For preliminary and permanent injunction directing Defendants to comply with the Americans with Disability Act and the Unruh Civil Rights Act;
2. Award of all appropriate damages, including but not limited to statutory damages, general damages and treble damages in amounts, according to proof;
3. Award of all reasonable restitution for Defendants' unfair competition practices;
4. Reasonable attorney's fees, litigation expenses, and costs of suit in this action;
5. Prejudgment interest pursuant to California Civil Code § 3291; and
6. Such other and further relief as the Court deems just and proper.

**DEMAND FOR TRIAL BY JURY**

Pursuant to Rule 38(b) of the Federal Rules of Civil Procedure, Plaintiff hereby demands a trial by jury on all issues so triable.

Dated: November 14, 2024

SO. CAL. EQUAL ACCESS GROUP

By: /s/ Jason J. Kim  
Jason J. Kim, Esq.  
Attorneys for Plaintiff